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May 12, 2020

Congress of the United States

House of Representatives

**Washington**, **週C** 20515-2002

The Honorable Steven T. Mnuchin Secretary U.S. Department of the Treasury 1500 Pennsylvania Avenue, NW Washington, DC 20220

Dear Mr. Secretary:

I am requesting a comprehensive process be made available for timely congressional inquiries regarding the status of individuals' Economic Impact Payments (EIP) authorized by the Coronavirus Aid, Relief, and Economic Security Act.

As you know, constituent casework is a core function of any Congressional office. My office already interacts with the Internal Revenue Service (IRS) on a regular basis to resolve various tax issues for my constituents. While I acknowledge the daunting task before the Department of the Treasury due to the pandemic, many Americans are still awaiting their checks or deposits. The IRS is unable to answer questions about a specific individual's EIP. I am fielding dozens of calls each day from constituents who want to know how much they are receiving, when it will be delivered, how it will be delivered and offsets. The IRS is also unable to provide individual assistance with the "Get My Payment" and "Non-Filer: Enter Info Here" tools.

Many of these constituents are facing dire hardships amid the COVID-19 pandemic and are understandably anxious and frustrated. As a Member of Congress, service is my highest priority and it is my responsibility to tender responses from federal departments and agencies for my constituents. That we remain unable to provide timely answers to reasonable and basic questions is no longer acceptable.

While I understand a complete solution to Congressional inquiries may take time to develop, I am requesting that you establish interim guidance to the IRS to process Congressional inquiries. Additionally, please respond to this correspondence detailing the Department of the Treasury's strategy to better respond to Congressional inquiries regarding EIPs.

We must work together to help all Americans during this pandemic. I appreciate your attention to this matter and look forward to your response. If you have any questions, please do not hesitate to contact me at (202) 225-3061.

Sincerely,

C.A. Dutch Ruppersberger
C.A. Dutch Ruppersberger

Member of Congress